

Dear Clients

2nd April 2020

I hope you are keeping safe and well. I trust you all received my email of 27th March saying we had temporarily ceased operations in line with Government Guidance due to the Covid-19 outbreak.

If you did not receive this please could you email to the above email address your email address and a contact telephone number so we can add this to our client contact list.

Maintenance Clients

I hope that the weather will be kind during this period and you are able to enjoy time in your garden.

I don't anticipate being able to visit your garden in April, (should anything change I will be in contact immediately). Payments for fixed price monthly contracts will not be requested for this period. If we are able to work in April these contracts will be charged at our standard hourly rate, for the hours worked. Invoices have been done for March and where we have not been able to complete a fixed monthly price contract the unworked hours have been deducted from your fixed monthly amount.

Prompt payment for March or outstanding invoices would be greatly appreciated.

There will obviously be a lot more to do once we are able to return and we will do our very best to get your garden back together as soon as we can carrying out additional hours where possible.

Please do let me know if you need any maintenance advice during this period.

Landscape and Property Projects.

For clients with ongoing or scheduled projects, these are suspended and no further invoices will be issued. We will inform you of our earliest return or revised start date as soon as possible.

From our email of 27th March I have been overwhelmed by the support of my clients for my company and its employees. Thank you. These positive comments have been passed back to my employees whom I am in regular contact with and happily they are all well. We are looking forward to getting back into your gardens and getting them back in order for you as soon as we are able to.

I am personally very aware of these difficult and uncertain times. If we can be of any help we are only at the end of the phone or email.

Please keep safe and the sooner and longer we adhere to the information we are being given by Government the sooner we will be able to get back to some form of normal, whatever that may be.

Thank you again for your understanding and continued support.

Ian Kendrick
Director